

Comment	Theme
Environment First, No poisons	Environmentally Friendly Options
Identify rat containers that do not use SGAR (e.g. green stripes)	Education/ Communication
More predators, less poison	Environmentally Friendly Options
SMART Boxes. So many other towns are using them	Environmentally Friendly Options
No trash out night before. Trash goes out morning of... make ordinance	Sanitation Requirements
Contact Umass Mary Owns Green school Lexington	Collaboration
Coalition to different group that have concerns about rodents	Community Engagement
Consider subsidizing users' cost of adopting non-SGAR rodent control technology either in-kind or monetarily	Financial Assistance
Find the folks that are feeding animals - advisory	Sanitation Requirements
Introducing youth to animals to get them bought into the environment	Community Engagement
concern - rental owners might use professional services with poison and not be engaged with town concerns not to use poison	Education/ Communication
Budget \$200,000 and deploy an environmentally friendly solution ASAP	Town Investment
Hold a campaign for businesses - go door-to-door asking if they'll sign on to go SGAR free?	Community Engagement
work with landscapers & gardeners	Community Engagement
If mint and bee balm & other plants deter rats, could a garden club hold a plant sale to raise awareness?	Community Engagement
No bait box	Environmentally Friendly Options
Where I learned about these issues: Birders, lawn signs, Town communications	Education/ Communication
When a resident or business has you in to assess for rodent, you could provide the resident/business with a flyer, providing info about how different control methods work	Education/ Communication
Next time the local news covers poisoned wildlife in Arlington, try to get new to give website where Arlington residents are directed to alternatives to poison	Education/ Communication
Use outreach to businesses to "take the pledge" for safe rodent control, we would publicize business that agree to it. Good PR for them	Community Engagement
Wear buttons that say "ask me about poison-free pest control" etc. with a QR code?	Education/ Communication
Coordinating with other communities	Collaboration
put Board of Health web address on "save the owls" yard signs around Town	Education/ Communication
use similar information dissemination as "electrify Arlington" so people know this information before they might need it	Education/ Communication
Let people know about assessments	Education/ Communication
Show what an SGAR box looks like - home owners may not know what they have on their property	Education/ Communication
For more person power, ask for volunteers from the A-dog list - folks willing to walk & talk campaign door to door	Community Engagement
Educate people on questions to ask pest mgmt. services on options to use	Education/ Communication
Do we know how many SGAR boxes are in use?	Data Availability
The graphic on "How to prevent rodents from entering your home" is great. Visuals are always helpful	Education/ Communication
Booth at Town Day on rodent control	Community Engagement
Publicize: What methods are available to kill rats?	Education/ Communication
Incentivize businesses to not use poison - maybe a special notice or certificate that acknowledges their eco-friendly approach	Community Engagement
Do not store large amounts of fire wood in yard near home	Sanitation Requirements
Call board of health if you have a rodent problem	Education/ Communication
remove bird feeders	Sanitation Requirements
Use composting companies with weekly pick-up saves compost in yard	Sanitation Requirements
Initiate a 311 number to report problems - call for Town services	Education/ Communication
Information in advocate	Education/ Communication
Rat #'s, rat activity, good & bad options for pest control, attractants	Data Availability
I can talk to my neighbors, children, friends about the problem	Education/ Communication
I ask my questions about pest management of knowledgeable neighbors and advocates	Education/ Communication
How can we find a coordinated town usage of SMAR Boxes?	Collaboration
Does the Town work with wildlife associations?	Collaboration
Has Arlington talked to other Towns about their success?	Collaboration
Does the Town have a way to education and influence the trash companies regarding dumpster security?	Sanitation Requirements
Can the town encourage Girl Scouts/ Boy Scouts to get involved? (Eagle, Gold projects?)	Collaboration
Rat birth control?	Environmentally Friendly Options
Why don't we have better poison options? Ones that don't bioaccumulate and kill hawks and owls?	Environmentally Friendly Options
are SGARS sold at retail? Or only through licensed contractors?	Education/ Communication

Can schools get involved in the communication?	Education/ Communication
Can you use dry ice if the burrows are near your gas/water lines?	Education/ Communication
Are business owners & pest companies aware of the impacts?	Education/ Communication
Where is the biggest density of rats? What is the reason for the rat density?	Data Availability
How to assess & plug up holes and what to look for	Education/ Communication
How to we encourage rodents' natural predators (raptors, etc.)	Education/ Communication
What about dry ice?	Education/ Communication
Poison rats --> poison predators --> more rabbits	Other
Can we require people to notify abutters?	Education/ Communication
How far do rats roam? (If you put out a box, how far do the poisons spread? Whose pets are at risk?)	Data Availability
Is there a rodent advisory committee?	Community Engagement
How much of the SGAR use in Arlington is by business vs residents?	Data Availability
Call Sean Garballey	Community Engagement
Town provide live traps, rat ice (effective? Alternatives) free to low-income	Financial Assistance
Ensure people w/ pets & children are aware if there are bait boxes in the area	Education/ Communication
What can we do about rodent infestation in apartments with rotting food who doesn't want help & do not speak English?	Education/ Communication
Maybe a forum for businesses. RCA, Mirak, Whole Foods, places with traps	Community Engagement
Deploy SMART boxes at Gibbs	Environmentally Friendly Options
Health Dept to purchase "Good Nature A24" traps and lend them out	Financial Assistance
anticoagulants are being put in the wells of my building by exterminators	Other
If the com ... abrasion food technique to make rats decide to dehydrate really works, then give it to people/ businesses for free so they don't use poison	Environmentally Friendly Options
List out of all non poisonous alternative to get rats off private property so residents have alternatives to poison	Education/ Communication
need a rat POC	Other
More rat proof trash cans at playgrounds	Sanitation Requirements
Send a notice out to all residents (via mail - not everyone has a computer) what required compost bins are in Arlington	Education/ Communication
Can we do a big pro-compost effort for businesses, to get the food off the streets?	Sanitation Requirements
Offer owl boxes & help ... them	Other
More info in using vitamin D	Education/ Communication
Need residents to know what is not allowed for compost bins (physical aspects of the bins)	Sanitation Requirements
SGAR-Free logo on the Arlington Card	Education/ Communication
Standard trash & recycling bins with a lid. e.g. elimination open bins	Sanitation Requirements
Are we educating kids in school?	Education/ Communication
transparency & education from health department	Education/ Communication
Same letters to encourage landlords to use prevention	Education/ Communication
Even if the Town can't legally prohibit SGARS, would you include educational about secondary poisoning in outreach?	Education/ Communication
Educate landlords about preventative measures?	Education/ Communication
Put up photos of bait boxes for education?	Education/ Communication
Health Department survey "do you have a bait box?" for every business or site reported as active etc. Put a flag/Lawn sign out at each one	Data Availability
Be proactive with businesses that have dumpsters to better seal them to prevent rat access	Sanitation Requirements
System approach integrating Town, commercial, residential properties	Collaboration
The Health Dept will only come to individual apartments & the problem is building wide	Other
Health department does not report to unhealthy, dirty, rotting food in apartments of those tenants who do not call for their help	Other
Go right to the limit of what the health department can legally WRT rodenticide	Other
share videos of animals being harmed by rodenticides	Education/ Communication
Educate people that HHS handles rats	Education/ Communication
Can the BOH keep a list by map of houses/bldgs. w/ bate-boxes? Businesses with bate boxes, so we can decide to patronize or not?	Data Availability
List of questions for people to ask pest control companies - list	Education/ Communication
BOH rat kill options	Education/ Communication
Create a resource for restaurants and grocery stores	Education/ Communication
Coordinate w/ Parks & Rec to educate public about risk of rodenticide to wildlife	Collaboration
Education to all businesses to tell them to stop using poison	Education/ Communication

Let board of health collect list of SGAR-only promoters to avoid/ not recommend	Education/ Communication
Record web video instructions	Education/ Communication
Town provide rat ice for residents who are low income, elderly, LIHEAP, etc.	Financial Assistance
educate folks about what is in "bait boxes"	Education/ Communication
Weatherproof posters in the parks like the "how to prevent rodents" visual	Education/ Communication
BOH website	Education/ Communication
educate people about SGARS before they contact pest control so they can't be mislead (use a photo of MK)	Education/ Communication
Working w/ garden club to educate about natural	Community Engagement
Teach people about companies that provide exclusion services	Education/ Communication
Centralize info... alternatives for homeowners, alternatives for businesses etc.	Education/ Communication
"SGAR free zone" with branded logo & QR code for businesses (to educate community)	Education/ Communication
Health Department to publish & share info	Education/ Communication
Town wide mailing	Education/ Communication
Share methods of catching rats. See fakebook group Ferndale Rat Patrol	Education/ Communication
Town Meeting members to coordinate	Collaboration
Farmer's Market QR Code	Collaboration
Would the Globe cover this meeting?	Education/ Communication
School's education	Education/ Communication
Communication: What about a traffic sign @ intersections - @ Town Hall etc.	Education/ Communication
User friendly website	Education/ Communication
Involve animal control office in community education	Collaboration
Mothers out front is at the farmers market, would theory be willing to hand out material/ be some legs?	Community Engagement
Reach out to the Arlington Advocate to get an article (every month!) & advertise how to get merch (signs, ??? , bags)	Education/ Communication
Can the town provide information widely of what works other than poison?	Education/ Communication
Have ppl who use integrated pest management companies call the health department and share names	Education/ Communication
What services does the Town provide and how do you access them?	Education/ Communication
Are we reaching out to neighboring communities that may be the source of some of the rats and poison?	Collaboration
Townwide education campaign w/ mailing. People do not know how toxic the chemicals are & consequences & don't know about alternative	Education/ Communication
Communications campaigns w/ signage	Education/ Communication
Give businesses "rodenticide free" signs	Education/ Communication
Would chamber of commerce help educate? Keep lists of IPM companies for businesses to call?	Collaboration
Add information bout the recently passed legislation @ town meeting, even though it didn't work	Education/ Communication
Door to door campaign to have businesses sign on to ??? SGAR zone (press) BOH helps with alternatives for businesses	Community Engagement
Gear outreach to ALL Arlington residents	Education/ Communication
Call Bob Sprague yourarlington.com	Education/ Communication
register on google maps, yelp ??? As a pest control resource - I had no idea the town could help me	Education/ Communication
Utilize the A List & A dog List to disseminate info	Education/ Communication
Make it obvious how to obtain those great lawn signs (pro owl, anti poison)	Other
How does the Health Department communicate with other Town Departments about forums like this?	Collaboration
Town Staff or volunteer: people readily available to answer questions	Education/ Communication
Have a list of questions to ask a pest control operator - distribute	Education/ Communication
Town Day rat booth needs to be INTERACTIVE not just flyers (pin the trap on the rat "spin the wheel", win a trap (SMART box) reduce flyer fatigue (This is what I do in the day job) Karin@tugb	Community Engagement
Increase town dumpster collection	Sanitation Requirements
Enforce compost bin that works for businesses	Sanitation Requirements
List businesses using SGAR (transparency)	Data Availability
Subsidize rat ice or other methods for homeowners	Financial Assistance
Need more coordinated education campaign about assessments, no bird-feeding, no food composting	Education/ Communication
Big rat for town to attract folks to Health Dept to talk about poisons	Community Engagement
Perhaps vary times & format so a mixture of businesses and residents can attend together	Community Engagement
Talk with landscapers to find out what they do when they find rat holes - and educate	Collaboration
Increase on site rat assessments	Community Engagement

Do what other towns do	Collaboration
Feral cat program through MSPCA	Environmentally Friendly Options
Hire/appoint rat Czar to work across depts to address issues	Collaboration
?? Town ?? On trash can type	Sanitation Requirements
Subsidize compost collection	Financial Assistance
Install bird houses for owls and such, or ??? Other nature friendly options	Environmentally Friendly Options
Work w/ hardware stores to distribute information & gather data about residents buying pat???	Data Availability
Communicate to residents issue/solutions	Education/ Communication
Replicate pierce school model	Environmentally Friendly Options
I want education on DIY dry ice	Education/ Communication
BOH subsidize SMART boxes from stores/ ??? On mass ave	Financial Assistance
Pre-registration process for this event did not work	Other
Get info about Arlington resources through the elementary schools	Education/ Communication
Flyer - how to prevent rodents --> send to homes	Education/ Communication
The "How to Prevent Rodents from Entering Your Com" Can it be part of packets sent to neighbors in hot spots?	Education/ Communication
Identify burrow --> dry ice? Can the Town acquire dry ice for citizen use?	Environmentally Friendly Options
Make rat central ??? Up & visible on Town website	Education/ Communication
Ratology 101 on website. Trap recommendations on website	Education/ Communication
Advocacy with Shattuck's re: bird feeders	Collaboration
Why not use have a hart traps and drown them?	Environmentally Friendly Options
How are we sure there are more rats? # of reports? Actual census?	Data Availability
Dept of Health could include links to new content in the Town emails about events	Education/ Communication
Outreach for the "take a pledge" anti-SGAR business program	Education/ Communication
Pilot (and advertise) alternative soln. at a business	Environmentally Friendly Options
Collect data! # rats, # calls, #dumpster violations	Data Availability
Enforce AM trash placement on trash days	Sanitation Requirements
Enforce heavily dumpster or trash violations	Sanitation Requirements
More FIDO access (There are only 2, you have to sign up	Other
Look at every town event (Porchfest, Town Day etc.) an opportunity to get info our - suggestions, graphics	Community Engagement
have green teams at APS work on rat issues	Collaboration